

## EUROFIN S.A. INFORMATION SECURITY POLICY

The Management of **EUROFIN S.A.** aims and commits to:

- **To meet the needs of its customers** in every transaction with the company.
- The **security and protection of information** concerning all interested parties of the company
- The **continuous improvement of** the quality of the services it provides to its customers, in order to meet their needs to the maximum extent possible
- **The provision of all the necessary resources** for the implementation and **continuous improvement** of the Information Security System
- The **proper operation of the business** following faithfully and without deviation anything that is mentioned in the applicable legislation and is related to its activity as well as to the security of information

**The information security** policy as well as the information **security objectives** are defined and fully compatible with the framework and strategic direction of **the Company**. The objectives have been set and maintained as part of the internal control, monitoring and review processes of the systems. with the ultimate goal of increasing customer satisfaction. The increase of sales at all levels of the business while maintaining or increasing the staff interacts and cooperates with the high satisfaction of the customer, the annihilation of complaints and the non-compliances of the system

In the above context, **EUROFIN S.A.** Aims:

- the development and institutionalization of simple and flexible operating procedures
- the standardization of working methods.
- ensuring the stability of the security of the services offered
- the development of mechanisms for early prevention, detection of problems and information security.
- the improvement and modernization of the company's organizational structures.
- increasing customer satisfaction

It is the belief of **EUROFIN S.A.** that the implementation of the Information Security System in accordance with the **ISO 27001:2013** standard will contribute greatly to the realization of the company's goals.

We firmly believe that the quality and security of information **is achieved through the excellent organization of the company as well as through the** analysis, recording, institutionalization, and implementation **of clear operating procedures and** specific policies **that** are faithfully followed by all, until the desired **result is** produced.

We declare that in the company:

- Safety is the guiding principle of all its activities.
- Information security is fully in line with the business's operating philosophy
- Final judges of the quality of service are the customers

FROM THE DIRECTORATE